Appendix 2

Anti-Social Behaviour within the City of London

City Operations

Director – City Operations Director (City Streets & Spaces)

Assistant Director (Gardens & Cleansing)

Team Contact:

Seoteam@cityoflondon.gov.uk

Environmental ASB:

Urination

Fly Tipping

Graffiti

Transport Issues:

Cycling issues

E-Scooters

Skateboarding

City Operations

Director – City Operations Director (City Streets & Spaces)

Transport & Public Realm Projects

Assistant Director Policy & Projects

Transport Strategy Team

Head of Transport Strategy

Team Contact:

strategic.transportation@cityoflondon.gov.uk

Community Safety:

ASB Risk to person

ASB risk to Community

Multi Agency Responses

CCM

DA MARAC

Prevent referrals

Department of Community & Children Services-

Assistant Director Partnerships & Commissioning

Community Safety Team

Community Safety Manager

Team Contact:

CSTreferral@cityoflondon.gov.uk

Noise issues:

Noise Complaints linked to premises i.e. licensed premises , ventilation, deliveries, construction, buskers.

Public Protection

Assistant Director of Public Protection

Pollution/Noise Team

Pollution Team Manager

Team contact:

Pollution@cityoflondon.gov.uk

Licensing:

Issues in Licensed Premises

Market Licensing

Illegal Street Trading

Massage/Special Treatment Premises

Charity collections

Street Gambling

Street Nuisance

Public Protection-

Assistant Director of Public Protection

Licensing Team-

Licensing Manager

Team contact-

Licensing@cityoflondon.gov.uk

Anti-Social Behaviour in City Housing Estates:

ASB caused by housing estate residents

Disputes between Tenants/Leaseholders

Environmental ASB within estates

Barbican Estate

Assistant Director Barbican & Property Services

Resident Services Manager

barbican.estate@cityoflondon.gov.uk

Housing

Assistant Director Barbican & Property Services

Head of Housing Management

Area Manager North

Team Contact:

Middlesex Street Estate – mse@cityoflondon.gov.uk

Golden Lane Estate – goldenlane@cityoflondon.gov.uk

***Issues linked to Rough Sleepers – Contact Rough Sleeping Team in first instance.**

Team Contact:

Homeless@cityoflondon.gov.uk